

Telecommunications Services Directory

Equipment

Maryland Accessible Telecommunications (MAT)

Dept. of Information Services
301 W. Preston Street, Suite 1008-A
Baltimore, Maryland 21201
[Maryland Accessible Telecommunications Website](#)

E-mail: MoreInfo@MDRelay.org
1(800) 552-7724 - V/TTY
1(410) 767-6960 - Fax

CapTel (Captioned Telephone)

[Captioned Telephone Website](#)

National Deaf-Blind Equipment Distribution Program (iCanConnect)

Columbia Lighthouse for the Blind
8720 Georgia Ave, Suite #210
Silver Spring, Maryland 20910
E-mail: fsweatt@clb.org
1(240) 737-5109 – Voice
1(877) 595-9228 - Fax

Relay Services

Maryland Relay

[Maryland Relay Website](#)

Access Numbers:
7-1-1 (in Maryland)
1-800-201-7165 (Voice)
1-800-735-2258 (TTY/HCO*)
1-888-VCO-WORD (1-888-826-9673)
1-877-258-9854 (Two-Line VCO*)
1-877-243-2823
(Captioned Telephone Service)
1-877-735-5151 (ASCII*)
1-800-785-5630 (Speech-to-Speech)
1-800-877-1264 (Spanish)
1-800-552-7724
(Telecommunications Access of Maryland (TAM) Customer Service: [Voice/TTY])

Federal Relay Service (FRS) –

[Federal Relay Service Website](#)

FRS Toll-Free and Toll Access Numbers:
1(800) 877-8339 TTY / ASCII*
1(877) 877-6280 VCO*
1(877) 877-8982 Speech-to-Speech
1(800) 845-6136 Spanish
1(800) 877-0996 Customer Service
(Voice/TTY, ASCII and Spanish)
1(866) 377-8642 Voice
1(866) 893-8340 TeleBraille

*HCO=Hearing Carry Over

*VCO=Voice Carry Over

*ASCII= American Standard Code for Information Interchange

Pursuant to statutory authorization, the Governor's Office of the Deaf and Hard of Hearing (ODHH) serves as an information clearinghouse on the needs and issues affecting deaf and hard of hearing individuals and provides this information as a service to the community.

ODHH does not endorse the goods or services of the organizations on this list.

Telecommunications Services Directory

Video Relay Service (VRS) Providers

For an up-to-date list for VRS providers
[Video Relay Service Providers Directory
Website](#)

**ASL Services Holdings, LLC., branded as
GlobalVRS (Conditionally Certified for
VRS)**
Website: www.graciasvrs.com

**Communication Axxess Ability Group
(Conditionally Certified for VRS)**
Email: kate.johnson@caag4.com

**Convo Communications, LLC
(Conditionally Certified for VRS)**
Email: jeff@convorelay.com

CSDVRS, branded as ZVRS
[ZVRS Video Relay Website](#)

Federal Video Relay Service
[Federal Video Relay Service Website](#)

Hamilton Video Relay Service
[Hamilton Video Relay Service Website](#)

Purple Communications
[Purple Communications Website](#)

Sorenson VRS
[Sorenson VRS Website](#)

Sprint
[Sprint Relay Website](#)

Internet Protocol (IP) Relay Providers

For an up-to-date list of Internet Relay
providers:
[Internet Relay Providers Directory Website](#)

Hamilton Internet Relay
[Hamilton Internet Relay Website](#)

Purple Communications
[Purple Communications Website](#)

Sprint Internet Relay
[Sprint Internet Relay Website](#)

Federal IP
[Federal Internet Protocol Website](#)

Maryland Accessible Telecommunications Resource List

Deaf, hard of hearing, Deaf-Blind, and speech disabled Marylanders, as well as those with cognitive or mobility impairments, who are in need of assistive equipment may receive a free assessment where the various devices are demonstrated. MAT will then receive a recommendation to order the equipment best determined to suit the needs of approved applicants to the MAT Program.

*Please call the nearest location
for an appointment for a free assessment,
available at the following locations below:*

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301 W. Preston Street
Suite 1008-A
Baltimore, MD 21201
410-767-4209 or 800-552-7724 (V/TTY)

Easter Seals – DC/Metro Region

1420 Spring Street
Silver Spring, MD 20910
301-920-9721 or 800-886-3771

Holly Community, Inc.

909 Progress Circle
Suite 300
Salisbury, MD 21804
(443) 260-0822

Appalachian-Crossroads

39 S. Third Street
Oakland, MD 21550-1522
1(301) 334-8449

Easter Seals Adult Day Services

101 East Baltimore Street
Hagerstown, MD 21740
1(301) 745-3828

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