Carol A. Beatty, Secretary
Anne Blackfield, Deputy Secretary

Wes Moore, Governor
Aruna Miller, Lt. Governor

Maryland
DEPARTMENT OF DISABILITIES

May 1, 2025

Ms. Diamon Halliburton
Governor's Office of the Deaf and Hard of Hearing
100 Community Place
Crownsville, MD 21228

Re: Data gathering for GODHH

Dear Ms. Halliburton,

Please find the following information which Maryland Department of Disabilities (MDOD) has on the Deaf, DeafBlind, and hard of hearing population.

Maryland Department of Disabilities (MDOD)

- Section 811 - The application process does not include a specific mechanism for collecting data that would allow us to readily identify individuals who are Deaf or Hard of Hearing.
- Attendant Care Program (ACP) - ACP's application process does not include a specific mechanism for collecting data that would allow us to readily identify individuals who are Deaf or Hard of Hearing. Through the course of work, our staff have identified one participant out of our current caseload of 120 individuals who is Deaf. This identification is based on personal interactions rather than through any formal data collection within our program.

Telecommunications Access Maryland (TAM)

- Out of a total of 543 applications for accessible telecommunications equipment, 245 were from individuals who were Deaf, hard of hearing, or DeafBlind.
- The Communication Facilitator program facilitated a total of 588 assignments for DeafBlind constituents.
- Maryland Relay provided a total of 166,970 minutes of TTY relay service, 33,901 minutes of Captioned Telephone Relay service, and 20,475 minutes of Relay Conference Captioning service.

Maryland Technology Assistance Program (MDTAP)

- 2022
    - State Financing – Low Interest Loan Program: 3 hearing related devices financed, totaling $10,040 value

    - State Financing – Telecommunications Equipment Distribution: 4 hearing related devices funded, totaling $660 value
    - State Financing – Cooperative Buying Program: 0 hearing related devices provided
    - Equipment Reuse – Device Reassign/Repair/Refurbish: 1 hearing related device R/R/R, totaling $160 value
    - Short-Term Device Loans: 11 hearing related device loans
    - Device Demonstrations: 7 hearing related device demonstrations
- 2023
    - State Financing – Low Interest Loan Program: 0 hearing related devices financed
    - State Financing – Cooperative Buying Program: 1 hearing related device provided, totaling $60 savings to consumers
    - Equipment Reuse – Device Reassign/Repair/Refurbish: 11 hearing related device R/R/R, totaling $6,693 value
    - Short-Term Device Loans: 19 hearing related device loans
    - Device Demonstrations: 13 hearing related device demonstrations
- 2024
    - State Financing – Low Interest Loan Program: 2 hearing related devices financed, totaling $9,901 value
    - State Financing – Cooperative Buying Program: 1 hearing related devices provided, totaling $60 savings to consumers
    - Equipment Reuse – Device Reassign/Repair/Refurbish: 7 hearing related device R/R/R, totaling $704 value
    - Short-Term Device Loans: 11 hearing related device loans
    - Device Demonstrations: 6 hearing related device demonstrations

We hope that this information supports the Deaf, DeafBlind, and Hard-of-Hearing Workgroup in improving accessibility, inclusion and services.

Best regards,

Carol A. Beatty

Carol Beatty, Secretary

Maryland Department of Disabilities